

#### Reissue

# Please replace the previous edition of this bulletin.

This bulletin supersedes TSB LTB00006/2006 dated 07 November, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page).

# Subject/Concern : Liftgate Noise

#### Models :

Range Rover Sport (LS) VIN- range : 6A956500-6A975601

### Markets : All

Section : 100-04

#### Summary :

A customer may report a concern of a rattle or creak noise from the rear liftgate window glass area.

This bulletin has been re-issued to advise that the repair kit contains sufficient parts to repair three vehicles.

**Cause :** On some vehicles, the liftgate window glass has been installed with a striker loop that has not been plastic coated. This could result in the closed catch assembly being the cause of the above noise.

Action : On a customer concern basis only regarding the above, refer to the Service Procedure detailed in this bulletin.

**NOTE :** Repair kit contains sufficient parts to repair three vehicles.

Parts Required :		
Description	Part Number	Quantity
Liftglass latch striker repair kit	FQQ500080	1

Labour Time :		
Operation Description	Operation No.	Time
Liftgate striker plate modification	76.37.89/50	0.10 hours

Repair/Claim Coding :	
Causal Part :	CQG500011
ACES Condition Code :	12
Defect Code :	

# **Service Procedure**

1. Inspect the liftgate window glass catch striker.

1 . If the striker has a black plastic coating on the striker loop as illustrated, the striker is to the correct specification. The striker loop may not be the root cause of the noise and further diagnosis may be required.



2. If the striker loop has no black coating, the service kit should be applied.

3.

# WARNING : Follow the safety precautions specified by the adhesive manufacturer.

Apply adhesive from the service kit along approximately 20mm of the lower part of the striker loop, ensuring coverage around the complete circumference.



4. **NOTE :** When installed, ensure the seam of the nylon sleeve is at 90° to the striker loop, facing the right-hand side of the vehicle.

Using a nylon sleeve from the service kit, open out the sleeve and position over the lower part of the striker loop where the glue is applied (refer to illustration above).

- 5. Apply adhesive along the seam of the sleeve and wipe away and excess.
- 6. The adhesive should be touch dry in approximately 20 seconds, but the liftgate window glass should not be closed for at least three minutes to allow the adhesive to fully cure.
- 7. Close the liftgate window glass and confirm the noise has been eliminated.
  - 1 . If the noise persists, further investigation will be required to determine the root cause of the noise.